





**GHALL-UŻU TAL-UFFIĊĠJU**  
FOR OFFICE USE ONLY

**Numru tan-notifika**  
Notification number

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**Isem u Kunjom / Name and Surname**

**5. Min ikun jista' jiftaħ il-propjeta biex naghtuk is-servizz**  
Who can provide access to the property to install the service?

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**Numru tal-mowbajl jew telefown**  
Mobile or telephone number

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**Kodiċi ġeografiċi / Geo-Coded points (Provduti minn perit / Provided by an architect)**  
(Dawn iridu jkunu unitatġiet metriċi u ċentralment allokati fi fhdan il-konfini tal-bini. / These points should be given in metric units and centrally located within the boundaries of the building.)

X = \_\_\_\_\_ Y = \_\_\_\_\_

**L-applikant huwa responsabbli li jipprovdi aċċess, jew jawtorizza terzi persuni biex jipprovdu dan l-istess aċċess għall-post fejn hu meħtieġ is-servizz.**  
**Sa fejn il-permess mil-liġi jippermetti, aħna m'aħniex responsabbli direttament jew indirettament, għal dan l-aċċess provdut.**  
Applicant is responsible to provide us with access, or authorise third party to provide the access, to the premises where the service is required. To the extent permitted by law, we shall not be directly or indirectly liable in any way for any such access granted to us.

**Qari tal-arloġġ tal-ilma / Water meter reading**

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**Sezzjoni B / Section B**

**Is-sid attwali tal-kont / Current account holder**

**Din is-sezzjoni għandha timtela mill-konsumatur li jixtieq ineħhi l-kont minn fuq ismu.**  
This section is to be filled by the consumer wishing to remove the account registered in his/her name.

**Kunjom u isem tal-konsumatur**  
Surname and name of consumer

**Kunjom / Surname**

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**Isem / Name**

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**Numru tal-Karta tal-Identità (jew numru tal-Passaport)**  
Identity Card number (Or Passport number)

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**Sezzjoni E / Section E**  
**Flasijiet amministrattivi / Administrative fees**

<b>Arloġġ Ġdid</b> New Service	<b>Talba għal servizz ta' Arloġġ ġdid</b> Request for the service of a new meter	<b>€ 765</b>
<b>Rilokazzjoni (Servizz Ġdid)</b> Reallocation (Shifting)	<b>Applikazzjoni biex jitneħha l-arloġġ u servizz ta' arloġġ ġdid</b> Application to remove meter and new service of water meter.	<b>€ 765</b>
<b>Tneħhija tal-arloġġ</b> Removal of meter	<b>It-tneħhija tal-arloġġ tal-ilma hija b'xejn</b> Water meter removal is free of charge	<b>N/A</b>
<b>Bidla tal-Konsumatur</b> Change in Consumer	<b>Bidla fil-konsumatur hija b'xejn</b> Change of consumer is free of charge	<b>N/A</b>

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**Sezzjoni F / Section F**  
**Dokumenti Meħtieġa - Documents Required**

**Inkludi dawn id-dokumenti ma' din il-formula biex inkunu nistgħu nipprovdulek is-servizz li teħtieġ**  
Provide these documents with this form so that we may provide you with the required service/s

<b>Isem tad-Dokument</b> Name of Document	<b>Noti</b> Notes
<b>Dokumenti ġenerali (meħtieġa għal kull servizz) / General documents (required for all services)</b>	
<b>Identifikazzjoni</b> (Dan iservi biss għall-awtentikazzjoni u ma jiġux arkivjati)	<b>Dokument oriġinali tal-identità, jew kopja taż-żewġ naħat tad-dokument, ta' persuni ta' 'l fuq minn 18-il sena li ffirmaw f' kwalunkwe parti tas-Sezzjoni A ta' din il-formola. Karti tal-Identità validi, dokumenti ta' residenza u dokumenti ta' identifikazzjoni maħruġa skont l-Att dwar il-Karta tal-Identità u Dokumenti oħra tal-Identità kif ukoll Passaporti validi huma aċċettati bħala mezz ta' identifikazzjoni għal dan il-għan.</b>
Identification (This is only for authentication and not for archiving)	Original document of the identity, or a copy of both sides of the document, of persons over the 18 years signing any part of Section A of this form. Valid identity cards, residence documents and identification documents issued in terms of the Identity Card and other Identity Documents Act as well as valid passports are accepted as a means of identification for such purpose.
<b>Awtorizzazzjoni mill-ERA</b> Authorisation from ERA	<b>Awtorizzazzjoni mill-ERA. Kopja tan-notifika minn l-ERA li tawtorizza is-servizz meħtieġ.</b> ERA authorisation. Copy of the notification from ERA authorising the requested service.

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## Avviż dwar il-Privatezza

Id-data personali tiegħek tiġi pproċessata għall-iskopijiet li nipprovdulek servizzi tal-elettriku u/jew ilma. Għaldaqstant, skont is-servizz/i ikkonċernat/i mit-talba tiegħek f'din il-formola, jekk jogħġbok innota li f'dan l-Avviż "Ahna"/"Tagħna"/"Lilna" ifissru:

- Kemm l-Enemalta plc kif ukoll il-Korporazzjoni għas-Servizzi tal-Ilma jekk it-talba tiegħek tikkonċerna kemm servizzi tal-ilma kif ukoll tal-elettriku; jew
- Enemalta plc jekk it-talba tiegħek tikkonċerna s-servizz tal-elettriku biss; jew
- Korporazzjoni għas-Servizzi tal-Ilma jekk it-talba tiegħek tikkonċerna biss is-servizz tal-ilma.

Innota li ARMS Ltd giet maħtura bħala Proċessur Tagħna għalhekk l-informazzjoni tiegħek tiġi wkoll ipproċessata minn din l-entità f'isimna.

### Kif, xiex u għaliex niġbru d-data tiegħek?

Aħna regolarment niġbru data personali bħala parti mis-servizzi ta' utilità u mill-obbligi legali Tagħna. It-terminu "data personali" jirreferi għall-informazzjoni kollha li tista' twassal biex tidentifikak personalment, u tipikament Aħna nipproċessaw data personali bħal isem, kunjom, numru tal-Karta tal-Identità/Passaport u n-numru tad-dokument assoċjat, indirizz, numru tat-telefown/mowbajl, email, numru tal-kont, numru u qari tal-arloġġ u informazzjoni dwar kontijiet. Irrispettivament mill-manjiera li Aħna għarna d-data personali tiegħek, Aħna se nipproċessaw biss din id-data għall-iskopijiet li nipprovdur servizzi tal-elettriku u/jew ilma u funzjonijiet oħra ancillari ma' tali servizzi.

Tipikament Aħna nipproċessaw id-data personali tiegħek skont il-bażijiet legali li ġejjin:

- Id-dhul u l-eżekuzzjoni ta' kuntratt;
- L-interessi legittimi Tagħna għal raġunijiet ta' sigurtà u sikurezza;
- Konformità mal-obbligi legali imposti fuqna; u
- Il-kunsens provdut minnek.

Jista' jkun hemm każijiet fejn Aħna wkoll jaf niddependu fuq l-interess pubbliku fl-ipproċessar tad-data tiegħek.

Aħna nistgħu niżvelaw id-data personali tiegħek lil individwi magħżula fi hdan il-kumpaniji tagħna, fuq bażi ta' hteġa ta' għarfien. Id-data personali tiegħek tista' wkoll tiġi żvelata lil terzi hekk kif spjegat fl-Avviż ta' Privatezza tagħna indikat iżjed 'l isfel. Aħna nżommu d-data personali tiegħek esklużivament għall-perjodu li matulu nistgħu nagħmlu dan, liema perjodu normalment huwa ta' 10 snin mid-data minn meta ma tibqax kljient tagħna.

Għandek ċerti drittijiet fir-rigward tad-data personali tiegħek inkluż: dritt ta' aċċess, dritt għal tħassir, dritt ta' oġġezzjoni, dritt għall-portabbiltà tad-data, dritt għar-rettifika, dritt għar-restrizzjoni, dritt li tirtira l-kunsens tiegħek u dritt li tkun infurmat dwar is-sors. Id-drittijiet tiegħek fir-rigward tad-data personali tiegħek mhumiex assoluti.

Aktar informazzjoni tinsab disponibbli fl-Avviż ta' Privatezza Tagħna, inkluż dwar kif teżercita d-drittijiet tiegħek, li huwa aċċessibbli fuq:

- <https://arms.com.mt/mt/avviz-dwar-il-privatezza> jekk it-talba tiegħek f'din il-formola tikkonċerna kemm is-servizz tal-ilma kif ukoll tal-elettriku; jew
- <https://www.enemalta.com.mt/mt/uncategorized-mt/avviz-dwar-il-privatezza-elettriku/> jekk it-talba tiegħek f'din il-formola tikkonċernas-servizz tal-elettriku biss; jew
- <http://www.wsc.com.mt/privacy-notice/> jekk it-talba tiegħek f'din il-formola tikkonċerna s-servizz tal-ilma biss.

Tista' tikkuntatta Lilna jew lill-Uffiċjal/i tal-Protezzjoni tad-Data Tagħna jekk għandek xi mistoqsijiet jew ilmenti relatati mal-ipproċessar tad-data personali tiegħek fuq id-dettalji ta' kuntatt hawn taht:

ARMS Ltd Numru ta' kuntatt: 80072222 Email: <a href="mailto:customercare@arms.com.mt">customercare@arms.com.mt</a> Indirizz: ARMS Ltd Offices, Qormi Road, Luqa, LQA 9043.	ARMS Ltd Data Protection Officer Contact number: 22452725 Email: <a href="mailto:dpo.arms@arms.com.mt">dpo.arms@arms.com.mt</a> Address: ARMS Ltd Offices, Qormi Road, Luqa, LQA 9043.
Enemalta plc Numru ta' kuntatt: 80072224 Email: <a href="mailto:customercare.em@enemalta.com.mt">customercare.em@enemalta.com.mt</a> Indirizz: Central Administration Offices, Church Wharf, Marsa, MRS 1000.	Enemalta plc Data Protection Officer Contact number: 22980583 Email: <a href="mailto:dpo.em@enemalta.com.mt">dpo.em@enemalta.com.mt</a> Address: Central Administration Offices, Church Wharf, Marsa, MRS 1000.
Korporazzjoni għas-Servizzi tal-Ilma Numru ta' kuntatt: 80076400 Email: <a href="mailto:customercare@wsc.com.mt">customercare@wsc.com.mt</a> Indirizz: Water Services Corporation, Qormi Road, Luqa, LQA 9043.	Water Services Corporation Data Protection Officer Contact number: 22443240 Email: <a href="mailto:dpo@wsc.com.mt">dpo@wsc.com.mt</a> Address: Water Services Corporation, Qormi Road, Luqa, LQA 9043.

Int għandek ukoll id-dritt li tressaq ilment quddiem l-Uffiċċju tal-Kummissarju għall-Infommazzjoni u l-Protezzjoni tad-Data f'Malta ([www.idpc.gov.mt](http://www.idpc.gov.mt)). Dan l-avviż jista' jiġi aġġornat fid-diskrezzjoni Tagħna. Aġġornamenti b'rizultat ta' bidla fil-liġi jew attivitajiet tal-ipproċessar jiġu kkomunikati lilek qabel il-bidu tal-attività rilevanti tal-ipproċessar.

### Dikjarazzjoni tal-Applikant

Jiena lest li nħallas il-hlas dovut għas-servizz/i u pagamenti oħra dovuti. Jiena lest li noqgħod għall-kundizzjonijiet kollha tar-Regolamenti fuq il-Provvista tal-Elettriku (S.L. 545.01), ir-Regolamenti dwar l-Installazzjonijiet Elettriċi (S.L. 545.24) u l-Iliġijiet, regoli u proceduri oħra kollha applikabbli. Nikkonferma li qrajt u li se noqgħod, mingħajr riservi, għall-kundizzjonijiet kollha mniżżla f'din il-formola. Jiena nidhol responsabbli għall-eżattezza u l-verità tal-informazzjoni pprovduta u naqbel li kull inezattezza għandha tkun suġġetta għat-termini tal-liġijiet ta' Malta, u bħala riżultat, fost affarijiet oħra, jista' jkun hemm sospensjoni tas-servizz u/jew jittieħdu passi għudizzjarji fil-Qorti. ARMS Ltd u Enemalta plc jirriservaw id-dritt illi jikkancellaw u jirrevokaw l-għotja tas-servizz/i f'isem l-applikant permezzta' din il-formola f'każ illi l-informazzjoni pprovduta ma tkunx korretta u/jew f'każ illi jkun hemm kontestazzjoni minn terzi persuni b'interess legittimu. Nifhem dinid-dikjarazzjoni u l-konsegwenzi li gōorr magħha u naqbel bis-sħiħ u bla riserva mal-kontenut tagħha. Nikkonferma wkoll li qrajt u fhimt l-Avviż ta' Privatezza inkluż ma' din l-applikazzjoni. Jiena qiegħed nifhem li l-entitajiet jistgħu jeżerċitaw kull azzjoni legali jew għudizzjarja sabiex jiproteġu l-interessi tagħhom fil-liġi.

Firma tal-applikant

Data

## Privacy Notice

Your personal data will be processed for the purposes of providing you with electricity and/or water services. Accordingly, depending on the service/s concerned by your request in this application, please note that in this Notice “We”/“Us”/“Our” means:

- Both Enemalta plc and Water Services Corporation if your request concerns both water and electricity services; or
- Enemaltapl if your request concerns electricity service only; or
- Water Services Corporation if your request concerns water service only.

Note that ARMS Ltd has been appointed as Our processor and therefore your information will also be processed by such entity on Our behalf.

### How, what and why do we collect your data?

We regularly collect personal data as part of our utility services and legal obligations. The term “personal data” refers to all information which can render you personally identifiable, and We typically process personal data such as your name, surname, ID Card/Passport number and associated document number, address, contact number, contact e-mail, meter readings, billing information, account and meter number. Irrespective of the manner that We have collected your personal data, We will only process such data for the purposes of the provision of electricity and/or water services and purposes which are inherently related thereto.

We typically process your personal data on the basis of the following legal bases:

- Entering into and performing a contract;
- Our legitimate interests in terms of security and safety purposes;
- Compliance with legal obligations imposed on Us; and
- Consent provided by yourself.

There may be instances where We may also rely on a public interest in processing your data.

We may share your personal data with selected individuals within Our companies, on a need-to-know basis. Your personal data may also be shared to other third parties as indicated in Our Privacy Notice mentioned hereunder. We retain your personal data exclusively for the period in which We may lawfully retain your data, which period is normally 10 years from the date you cease to be Our client. You have certain rights in relation to your personal data including right of access, right to erasure, right to object, right to data portability, right to rectification, right to restriction, right to withdraw your consent and right to be informed of the source.

Your rights in relation to your personal data are not absolute.

More information can be accessed in Our Privacy Notice, including on how to exercise your rights, which is accessible at:

- <https://arms.com.mt/en/privacy-notice> if your request in this application concerns both water and electricity services; or
- <https://www.enemalta.com.mt/uncategorised/privacy-notice-electricity-customers/> if your request in this application concerns electricity service only; or
- <http://www.wsc.com.mt/privacy-notice/> if your request in this application concerns is water service only.

You may contact Us or Our Data Protection Officer/s if you have any queries or complaints related to the processing of your personal data at the contact details below:

ARMS Ltd Numru ta' kuntatt: 80072222 Email: <a href="mailto:customercare@arms.com.mt">customercare@arms.com.mt</a> Indirizz: ARMS Ltd Offices, Qormi Road, Luqa, LQA 9043.	ARMS Ltd Data Protection Officer Contact number: 22452725 Email: <a href="mailto:dpo.arms@arms.com.mt">dpo.arms@arms.com.mt</a> Address: ARMS Ltd Offices, Qormi Road, Luqa, LQA 9043.
Enemalta plc Numru ta' kuntatt: 80072224 Email: <a href="mailto:customercare.em@enemalta.com.mt">customercare.em@enemalta.com.mt</a> Indirizz: Central Administration Offices, Church Wharf, Marsa, MRS 1000.	Enemalta plc Data Protection Officer Contact number: 22980583 Email: <a href="mailto:dpo.em@enemalta.com.mt">dpo.em@enemalta.com.mt</a> Address: Central Administration Offices, Church Wharf, Marsa, MRS 1000.
Korporazzjoni għas-Servizzi tal-Ilma Numru ta' kuntatt: 80076400 Email: <a href="mailto:customercare@wsc.com.mt">customercare@wsc.com.mt</a> Indirizz: Water Services Corporation, Qormi Road, Luqa, LQA 9043.	Water Services Corporation Data Protection Officer Contact number: 22443240 Email: <a href="mailto:dpo@wsc.com.mt">dpo@wsc.com.mt</a> Address: Water Services Corporation, Qormi Road, Luqa, LQA 9043.

You also have a right to lodge a complaint with the Office of the Information and Data Protection Commissioner in Malta ([www.idpc.gov.mt](http://www.idpc.gov.mt)).

This notice may be updated in Our sole discretion. Changes as a result of changes in applicable law or processing activities will be communicated to you prior to the commencement of the relevant processing activity.

### Applicant Declaration

I agree to pay the service/s fee and further additional payments due. I will adhere to all conditions specified in the Electricity Supply Regulations (S.L. 545.01), the Electrical Installation Regulations (S.L. 545.24) and all other applicable laws, rules and procedures. I have read and will adhere without reservation to all conditions specified in this form. I am fully responsible for the accuracy and for the truthfulness of the information provided and any inaccuracy shall be dealt with in terms of the Laws of Malta and shall result, amongst others, in the suspension of the supply and/or in the institution of judicial proceedings. ARMS Ltd and Enemalta plc reserve the right to cancel and revoke the supply of service/s given in the name of the applicant by virtue of this application form if the information provided is incorrect and/or is contested by any third party having a legitimate interest. I understand this declaration and the consequences thereof and agree entirely and without reservation with its contents. I also confirm to have read and understood the applicable Privacy Notice included with this application. I understand that the entities can exercise any legal or judicial action as may be necessary to protect their interests at law.

Applicant's signature

Date