

Applikazzjoni għal servizz ġdid tal-elettriku u/jew tal-ilma

Application for new electricity and/or water services

A: ARMS Ltd. - P.O. Box 63, Marsa, MRS 1000, Malta
E: applications.arms@arms.com.mt T: 8007 2222 **Helpline**
W: www.arms.com.mt

Għall-użu tal-uffiċċju

For office use only

Numru tad-Dokument tal-identità

Identity Document Number

Numru tal-kont

Account Number

Numri tan-notifika / Notification Numbers

Elettriku / Electricity

Ilma / water

L-applikazzjoni tiegħek tiġi pproċessata biss jekk id-dettalji kollha għas-servizz/i mitluba f'din il-formola jingħataw b'mod korrett. Jekk tixtieq biss servizz wieħed, uża din il-formola u halli s-sezzjonijiet tas-servizz l-ieħor vojta. Kull sezzjoni ta' din il-formola ser tiġi mgħoddija lill-entitajiet hawn fuq murija.

Your application will only be processed if all details for the service/s requested through this form are fully provided. If you would like to apply for one service only, use this form and leave the sections for the other service blank. All filled in sections of this form shall be transmitted to the above-indicated entities.

Servizzi meħtieġa

Services required

☐

Elettriku

Electricity

☐

Ilma

Water

Numru taċ-Ċertifikat ta' Konformità tal-Awtorità tal-Ippjanar

Planning Authority Compliance Certificate Number

CMP

Sezzjoni A / Section A

Dettalji tal-applikant

Applicant details

1. (a) Isem

Name

(b) Kunjom

Surname

(c) Numru tal-Karta tal-Identità

Identity Card number

(d) Numru tal-mowbajl jew telefown

Mobile or Telephone number

(e) Indirizz tal-email

E-mail address

Tixtieq illi tiġi nnotifikat f'każ ta' interruzzjoni pplanata? Immarka ta' liema servizz.
Do you wish to be notified in case of planned interruptions? Please mark which service.

☐

Elettriku / Electricity - Enemalta plc

☐

Ilma / Water - KSI

Jekk ser tapplika f'isem Kumpanija/ If applying on behalf of a Company

(f) Isem tal-Kumpanija

Company Name

(g) Numru tar-Reġistrazzjoni tal-Kumpanija

Company Registration Number

(h) Numru tal-VAT

VAT Number

(i) Indirizz ta' fejn teħtieġ is-servizz

Address where service is required

Numru u/jew isem tal-proprjetà / Number and/or name of property

Triq / Street

Lokalità / Locality

Kodiċi postali / Post Code

(j) Tariffa mitluba

Tariff Request

☐

Residenzjali (persuna 1 jew aktar) - Irreferi għal sezzjoni 2, fil-paġna li jmiss.
Residential (1 or more persons) - Refer to section 2, in the next page.

☐

Domestika (0 persuni) - Mhux applikabbli għal garaxxijiet akbar minn 50m²
Domestic (0 persons) - Not applicable to garages larger than 50m²

☐

Mhux residenzjali - Mhux applikabbli għal garaxxijiet iżgħar minn 50m²
Non-Residential - Not applicable to garages smaller than 50m²

(k) Rabta legali mal-indirizz tas-servizz / Legal binding to service address

☐

Sid / Owner

☐

Mhux Sid / Non-Owner

F'każ ta' sidien oħra, importanti li jkunu infurmati u m'għandhomx oġġezzjoni għal din l-applikazzjoni. /

In case of other owners, they must be informed and find no objection to this application.

Id-depożitu ta' garanzija japplika kif deskritt fis-sezzjoni B. Importanti li s-sidien tal-post huma infurmati u m'għandhomx oġġezzjoni għal din l-applikazzjoni. /

Guarantee deposit applies as described in section B. It is important that owners of the premises have been informed and find no objection to this application.

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(I) * - Kif tixtieq tircievi l-kont u/jew aktar dettalji dwar din l-applikazzjoni? /How would you like to receive your bills and/or other details about this application?

☐ Bil-posta fl-indirizz imniżżel f'(1i) fil-paġna ta' qabel /By post to the address indicated in (1i)

☐ Bil-posta fl-indirizz imniżżel hawn/ By post to the address indicated here

Numru u/jew isem tal-proprjetà / Number and/or name of property

Triq / Street

Lokalità / Locality

☐ B'mod elettroniku f'dan l-indirizz tal-email/ Electronically to this email address

* - Jekk qed tapplika għal servizzi f'garaxxijiet, kmamar f'żoni rurali, proprjetajiet mhux abitati, villegġjaturi jew boathouses, jeħtieġ tagħti indirizz postali differenti minn dak fejn se jinghata s-servizz biex tkun tista' tircievi l-kont jew tista' wkoll tagħzel li tircievi l-kontijiet b'mod

* - If applying for services in garages, rural rooms, uninhabited property, holiday homes or boathouses, kindly provide a different billing address or select electronic billing.

2. Persuni li se jgħixu f'din il-proprjetà (jekk applikabbli) / Persons who will be residing in this property (if applicable)

Jekk jogħġbok irreferi għat-termini u kundizzjonijiet relatati man-numru ta' persuni qabel timla hawn taht. Residenti huma rakkomandati jaqraw l-Avviż dwar il-Privatezza li jinsab ma' din l-applikazzjoni qabel ma jiffirmaw aktar 'l isfel. Kindly refer to terms and conditions related to number of persons before filling the below. Residents are recommended to read the Privacy Notice found within this application before signing further below.

Jekk id-detentur tal-kont jagħzel li ma jimliex hawn taht, dan jista' japplika fil-futur permezz tal-formola H. If account holder opts not to fill in the below, account holder may apply at a future date through form H

Isem u kunjom Name and surname	Numru tal-Karta tal-Identità Maltija jew Permess ta' Residenza Maltija. Maltese Identity Card or Maltese Residence Permit number.	Nru. tad-Dokument tal-Identità Identity Document Number

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3. Min ikun jista' jiftaħ il-proprjetà biex nagħtuk is-servizz?

Who can provide access to the property to install the service?

Isem u Kunjom /Name and Surname

Numru tal-mowbajl jew telefown

Mobile or telephone number

Kodiċi ġeografiki /Geo-coded points(Provduti minn perit /Provided by an architect)(Dawn iridu jkunu unitajiet metriċi u ċentralment allokat fi hdan il-konfini tal-bini. / These points should be given in metric units and centrally located within the boundaries of the building.)

X = _____ Y = _____

L-applikant huwa responsabbli li jipprovdi aċċess, jew jawtorizza terzi persuni biex jipprovdu dan l-istess aċċess, għall-post fejn hu meħtieġ is-servizz. Sa fejn hu permess mil-liġi, m'aħniex responsabbli direttament, jew indirettament, għal dan l-aċċess provdut. / Applicant is responsible to provide us with access, or authorise third party to provide the access, to the premises where the service is required. To the extent permitted by law, we shall not be directly or indirectly liable in any way for any such access granted to us.

Sezzjoni B / Section B

Hlasijiet amministrattivi

Administrative fees

Waħda jew uħud minn dawn il-hlasijiet amministrattivi jridu jithallsu mal-formola tal-applikazzjoni.

One or more of these administrative fees need to be paid on submission of this application

Deskrizzjoni Description	Noti Notes	Ammont Amount
Servizz tal-elettriku / Electricity services		
Elettriku single phase Single phase electricity	Talbiet għal servizz fejn it-tul tar-rotta tal-konnessjoni, għaddejja minn toroq pubbliċi, hi aktar minn 150 metru minn sors adegwat ta' provvista hekk kif determinat minn Enemalta plc huma soġġetti għal stima individwali. Talbiet għal provvista three phase ta' aktar minn 60A huma soġġetti għal stima individwali. All requests for a service where the connection route lengths, through public roads is greater than 150m from a suitable source of supply as determined by Enemalta plc will be subject to quote.	€300
Elettriku three phase 40A Three Phase Electricity 40A		€600
Elettriku three phase 60A Three phase electricity 60A		€900
Servizz tal-ilma / Water services		
Ilma - residenzjali Water - residential	Applikabbli fuq fond residenzjali, dahla komuni għal binja ta' flats u garaxx iżgħar minn 50m ² Applicable for a residential property, ats and garage smaller than 50m ² .	€345
Ilma - mhux residenzjali Water - non-residential	Applikabbli għal uffiċċju, boathouse, showroom, restroom, kmamar rurali jew garaxx ta' aktar minn 50m ² Applicable for an office , boathouse, showroom, restroom, rural room, garage larger than 50m ² .	€760
Hlas addizzjonali Additional charges	Hlas addizzjonali (għal kull metru żejjed jew parti minnu) japplika għal dawk is-servizzi li jehtiegu aktar minn 7 metri. An additional charge (per extra metre or part thereof) applies for those services requiring more than 7 metres.	€23.29 kull metru / per metre
Applikabbli għal applikanti li mhumiex sidien / Applicable to non-owner applicants		
Depożitu ta' Garanzija Guarantee Deposit	Jingħata lura biss meta tiġi pprezentata prova li l-applikant huwa sid il-post jew jingħalqu s-servizzi kif mitlub mill-applikant. Refunded only when applicant presents proof of ownership of the premises or when services have been removed as requested by the applicant.	€500 Kull post / for each premise

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Sezzjoni D / Section D DIKJARAZZJONI GHAL SERVIZZI TA' DAWL U ILMA FIL-CONDOMINIUM / DECLARATION FOR CONDOMINIUM WATER AND ELECTRICITY SERVICES

F'kaz li il-kont ser jinfetħ fuq Assoċjazzjoni, sezzjoni D ma' għandiex timentela. Minflok jiġi preżentat dokument mill- Aġenzija tal-artijiet.
In case that the account is going to be open on an Association, do not fill section D, instead the document from the Lands Registry must be submitted.

A) Dettalji tal-kont / Details of Account

Numru tal- Kont / Account Number	Indirizz fejn hemm is - servizz / Service Address	Indirizz postali / Billing Address

B) Dettalji ta' Sid il-kont / Details of Account holder

Isem u Kunjom / Name and Surname	Numru tal- ID / ID card Number	Indirizz / Address	Firma / Signature

C) Dettalji tar- Residenti / Condomini / Details of Residents / Condomini

Isem u Kunjom / Name and Surname	Numru tal- ID / ID card Number	Indirizz / Address	Firma / Signature

Declaration:

We, the account holder and/or the residents and/or the condomini, hereby declare that the details furnished above are true and correct. In case any of the above information is found to be false or untrue, we are aware that we may be held liable for it individually and in solidum and in no case shall ARMS Ltd be held responsible for any incorrect information. In such cases, ARMS also reserves the right to suspend the supply of services and take legal action.

We also hereby declare that we have read and understood the terms and conditions annexed to this application and that we agree and accept such terms and conditions.

Dikjarazzjoni:

Ahna, sid il-kont u/jew ir-residenti u/jew il-condomini, niddikjaraw li d-dettalji mogħtija hawn fuq huma veritiera u korretti. F'kaz li xi informazzjoni ta' hawn fuq tirrizulta li hija falza jew mhux vera, ahna konxji li nistghu ninzammu responsabbli għaliha individwalment u solidalment u f'ebda kaz m'għandha l-ARMS Ltd tinzamm responsabbli għal xi informazzjoni skorretta. F'dawn il-kazijiet, ARMS qegħda ukoll tirrizerva d-dritt li tissospendi l-provvista tas-servizzi u tiehu azzjoni legali.

Ahna ukoll niddikjaraw li qrajna u fhimna t-termini u kundizzjonijiet annessa ma' din l-applikazzjoni u kif ukoll li naqblu u naccettaw l-istess termini u kundizzjonijiet.

Firma/Signature

(firma ta' sid il-kont u residenti / signature of account holder and residents)

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Sezzjoni E / Section E

Termini u Kundizzjonijiet / Terms and conditions :

DIKJARAZZJONI GHAL SERVIZZI TA' DAWL U ILMA FIL-CONDOMINIUM / DECLARATION FOR CONDOMINIUM WATER AND ELECTRICITY SERVICES

Jiena/ahna, firmatarji ta' din id-dikjarazzjoni, qeghdin nirrikonoxxu u naqblu li nkunu marbutin bit-termini u kundizzjonijiet li gejjin:

1. Il-firmatarji u/jew condomini jaqblu li għandhom jappuntaw amministratur minn fosthom sabiex jkun registrat bħala sid il-kont mal-ARMS Ltd, kif indikat f'sezzjoni A hawn fuq.
2. Fin-nuqqas ta' amministratur appuntat skont l-Att dwar il-Condominium, KAP 398 tal-Ligijiet ta' Malta u r-registrat mar-Registru tal-Artijiet, mir-residenti u/jew condomini, ahna ser nkunu responsabbli solidament mas-sid tal-kont registrat għal hlas tal-kontijiet ta' dawl u ilma u xi djun li jista' jkun hemm minn zmien għal zmien
3. Fin-nuqqas ta' hlas ta' kontijiet pendenti, ARMS Ltd tista' tissospendi l-kont tal-Condominium u tipprocedi bi proceduri legali kontra l-firmatarji u sid il-kont.
4. Hlief għal kont tal-condominium, l-ebda kont personali registrat f'isem kwalunkwe mill-firmatarji u sid il-kont ma' jista' jigi sospiz mill-ARMS Ltd minhabba dejn li jista' jkun hemm fuq il-kont tal-condominium.
5. Fl-eventwalita' li amministratur jkun appuntat mill-condomini skont l-Att dwar il-Condominium, KAP 398 tal-Ligijiet ta' Malta u jkun registrat mar-Registru tal-Artijiet, il-firmatarji u sid il-kont għandhom jinfurmaw lil ARMS Ltd u jipprovdut kopja tal-istatut u/jew dikjarazzjoni ta' registrazzjoni mahruga mir-Registru tal-Artijiet.
6. Il-firmatarji kollha m'għandhomx dritt li individwalment jagħmlu talba għas-sospensjoni jew tnehhija tal-arloggi tad-dawl u tal-ilma tal-condominium, u dan sakemm jingieb il-kunsens tal-firmatarji kollha u sid il-kont.
7. Fl-eventwalita' li kwalunkwe mill-firmatarji jew sid il-kont ma jibqax jifforma parti mill-condominium, il-firmatarju jew sid il-kont għandhom jinfurmaw lil ARMS Ltd b'tali bidla.
8. Sid il-kont biss għandu r-responsabbilita' li jamministra l-kont tal-condominium u hu biss jista' jkollu access għall-informazzjoni relatata mal-kont. Jekk il-firmatarji jagħmlu talba għal informazzjoni relatata mal-kont, għandhom jipprezentaw il-kunsens bil-miktub tas-sid registrat.
9. Fl-eventwalita' li sid il-kont jew wiehed mill-firmatarji jigi nieqes jew huwa assenti mill-gzejjer Maltin, il-firmatarji l-oħrajn u/jew il-condomini u/jew sid il-kont, għandhom, mingħajr dewmien, jinfurmaw lil ARMS Ltd sabiex jigu aggornati r-records tagħha. F'tali eventwalita', il-firmatarji u/jew condomini għandhom jappuntaw lil xi hadd iehor sabiex jigi registrat bħala sid il-kont.
10. L-informazzjoni kollha pprovduta hija suggetta għat-termini u kundizzjoni tal-avviż dwar il-privatezza ta' ARMS Ltd, li jista' jigi accessat fuq <https://arms.com.mt/en/privacy-notice>
11. F'każ li il-kont ser jinfetħ fuq Assoċjazzjoni, sezzjoni D ma' għandiex timtela. Minflok jigi preżentat dokument mill- Aġenzija tal-artijiet.

I/we, signatories to this declaration hereby acknowledge and agree to be bound by the following terms and conditions:

1. The signatories and/or condomini agree that they shall appoint an administrator from among them to be registered as the account holder with ARMS Ltd, as indicated in section B above.
2. In the absence of an appointed administrator in accordance with the Condominium Act, Chapter 398 of the Laws of Malta and registered with the Land registry, by the condomini/tenants, we shall be jointly and severally responsible to pay all water and electricity bills and any arrears which may accrue from time to time.
3. In the event of default of payment of any arrears, ARMS Ltd may suspend the account of the condominium and institute legal proceedings against the signatories/tenants and the account holder;
4. Save for the account of the condominium, no other personal account registered on any of the signatories and the account holder will be suspended in view of any pending balances on the account of the condominium.
5. In the event that an administrator is appointed by the condomini in terms of the Condominium Act, Chapter 398 of the Laws of Malta and duly registered with the Land Registry, the signatories and the account holder shall inform ARMS Ltd and provide a copy of the statute and/or declaration of registration issued by the Land Registry.
6. All signatories shall not have the right individually to request the suspension or removal of water and electricity services of the condominium, and this unless the consent of all signatories and account holder is obtained.
7. In the event that any of the signatories and account holder no longer forms part of the condominium, such signatory or account holder shall inform ARMS Ltd of such change.
8. The account holder shall have the sole responsibility of administering the utility account of the condominium and shall have sole access to the information related to the account. Should any of the signatories require any information related to said account, the signatory/ies shall submit proof of consent of the account holder.
9. That, in the event that the account holder or one of the signatories passes away or is considered absent from the Maltese Islands, then the remaining signatories and/or condomini shall without delay inform ARMS Ltd in order to adjust its records. In such case, the remaining signatories and/or condomini shall appoint a new account holder from among them.
10. The information provided is subject to the terms of ARMS Ltd's Privacy Notice, which can be accessed on <https://arms.com.mt/en/privacy-notice>
11. In case that the account is going to be open on an Association, do not fill section D, instead the document from the Lands Registry must be submitted.

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Sezzjoni F / Section F

Dokumenti meħtieġa

Documents required

Inkludi dawn id-dokumenti (skont kif applikabbli) ma' din il-formola biex inkunu nistghu nipprovdulek is-servizz/i li teħtieġ.
Provide these documents (as applicable) with this form so that we can provide you with the required service/s.

Isem tad-Dokument Name of Document	Noti Notes
Dokumenti ġenerali (meħtieġa għal kull servizz) / General documents (required for all services)	
Numru tač-Ċertifikat ta' Konformità (CMP) Number of the original compliance certificate (CMP)	Numru jinstab fuq dan ič-čertifikat, provdut mill-Awtorità tal-Ippjanar (CMP) Number is found on the certificate, provided by the Planning Authority (CMP)
Pjanta ričenti tas-sit Recent site plan	Dokument li jindika fejn hu l-post. Pjanta tas-sit skont ič-čertifikat tal-konformita (skala 1: 2500) Document indicating premises. Site plan as provided in compliance certificate (scale 1: 2500)
Identifikazzjoni (Dan iservi biss għall-awtentikazzjoni u ma jiġux arkivjati) Identification (This is only for authentication and not for archiving)	Kopja miž-żewġ naħhat tal-Karta tal-Identita' Maltija jew Permess ta' Residenza Maltija ta' sid il-kont u l-persuni li ser jiżdieđu,maħruġa skont l-Att dwar il-Karta tal-Identita'. Kopja ta' Passaport validu huwa aččettat biss sabiex tapplika għas-servizzi ġodda. Copy of both sides of the Maltese Identity Card or Maltese Residence Permit of the account holder and persons to be added, issued in terms of the Identity Card Act. A copy of a Valid Passport is only accepted to apply for the new services.
Ritratti bil-kulur Photos in colour	Ritratt bil-kulur li juri l-faččata tal-post u s-sit/post ta' maġenbu (miž-żewġ naħat). Kif ukoll ritratt biex tindika fejn ser jitwaxxhal l-arloġġ. Colour photo, showing premises façade and adjacent premises (from both sides). Also another photo to indicate where the meter will be installed.
Awtorizzazzjoni mill-kumpanija (għall-kumpaniji biss) Company authorisation (for companies only)	Ittra ffirmata mis-segretarju/a tal-kumpanija, li tawtorizza lill-persuna li qed tiffirma din il-formola biex titlob is-servizzi meħtieġa f'isem l-imsemmija kumpanija. Letter signed by the company secretary authorising the person signing this form to request the indicated services on behalf of said company.
F'kaž ta' servizz tal-elettriku / In case of electricity service	
Dokumenti tal-electrician/iņinier tal-elettriku (Dan iservi biss għall-awtentikazzjoni u ma jiġux arkivjati) Electrician/electrical engineer's documentation (This is only for authentication and not for archiving)	Kopja tad-dokument tal-identita' u ličenzja valida/warrant tal-electrician/iņinier tal-elettriku li qed jimla Sezzjoni C ta' din il-formola. Copy of the identity document and valid license or engineer's warrant of the electrician/engineer completing Section C.
F'kaž li is-servizz huwa għal komun / In case of service is for common parts	
Dokument mil-Aġenzija tar-registrazzjonijiet tal-artijiet Document issued by the Lands Registry	F'Kaž illi is-servizz huwa għal komun u ser jiġi registrat f'isem Assocjazzjoni, dan id-dokument huwa rikjest. In case that the new account holder is an Association this document is required.

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Sezzjoni G / Section G

Kundizzjonijiet tas-servizz

Service conditions

Kundizzjonijiet tas-servizzi tal-ilma u d-dawl / Water and electricity services conditions

It-Tariffi

i. Hemm rati differenti fit-tariffi residenzjali, domestiċi u dawk mhux residenzjali. Irreferi għar-Regolamenti dwar il-konnessjoni u l-Provvista tal-Elettriku u r-Regolamenti dwar is-Servizzi tal-Ilma għal spjegazzjoni dettaljata ta' kull tariffa.

ii. Post domestiku jibda jitqies bħala post residenzjali meta persuna jew aktar ikunu registrati fih.

iii. Ebda individwu m'għandu jkun registrat bħala resident fuq aktar minn servizz wiehied fl-istess żmien u ebda individwu ma jista' jkun registrat fuq garaxx jew fuq il-partijiet komuni ta' kondominju.

iv. Servizz li ma jkunx registrat bħala servizz ta' post domestiku jew bħala servizz ta' post residenzjali, ikun meqjus bħala servizz ta' post mhux residenzjali.

Customer Charter

v. Is-servizz skont din l-applikazzjoni huwa soġġett għat-termini u l-kun- dizzjonijiet speċifikati fil-Customer Charter tal-Enemalta plc u tal Korporazzjoni għas-Servizzi tal-Ilma (KSI), li jistgħu jitnizzlu minn www.enemalta.com.mt jew minn www.wsc.com.mt rispettivament.

Numru ta' persuni

vi. F'każ li timtela sezzjoni 1(i), il-persuni miżjudin fuq il-kont l-an-tik ser jitnaqqsu mill-kont li jmiss u fuq il-kont il-ġdid ma jagħmilx effett qabel ma jitwāhħlu l-arloġġi rispettivi. In-numru ta' persuni li joqogħdu f'dan il-bini għandu jkun irregistrat fuq il-kont tiegħek. Din l-informazzjoni se tidher fuq in-naħa tal-lemin tal-kont tal-elettri- ku/ilma tiegħek, taħt l-indirizz tas-servizz. Din l-informazzjoni jkollha impatt fuq irrata li qiegħed thallas, għaliex rati differenti jiġu applikati skont innumru ta' persuni li joqogħdu f'dak il-post partikolari. F'każ li n-numru tarresidenti jrid jinbidel aktar 'il quddiem, nizzel il-formola tal-applikazzjoni (H) mis-sit www.arms.com.mt u pprezentaha kompluta f'wiehied mill-Customer Contact Centre Offices, ibgħatha bil-posta jew b'email.

vii. Huwa rrakkomandat li qari riċenti tal-arloġġi relatati mal-kontijiet kollha minn fejn il-persuni, imsemmijin f'parti A(2), ser jitnaqqsu, jiġu pprovduti biex il-benefiċċji tar-residenti jitqassmu b'mod aktar preċiż. Għall-qari ta' postijiet oħra affettwati mill-bidliet mitlubin f'din il-formola, għandhom jiġu pprovduti fuq formola J għal kont aġġornat u tkun iffirmata minn sid il-kont rispettiv.

Tariff rates

i. T here are residential, domestic and non-residential tariff rates. Refer to the Electricity Connection and Supply Regulations and the Water Supply Regulations for a detailed explanation of each tariff band.

ii. A domestic property will be considered as a residential property when one or more persons are registered as residing in the said property.

iii. No one shall be registered as a resident on more than one service at the same time and no one shall be registered on a garage or on the common parts of a condominium.

iv. A service which is not registered as a domestic property service or as a residential property service shall be considered as a non-residential property service.

Customer Charter

v. The service in terms of this application is subject to the terms and Conditions specified in Enemalta PLC and Water Services Corporation Customer Charter, which can be downloaded from www.enemalta.com.mt & www.wsc.com.mt respectively.

Number of persons

vi. In the event that section 1(i) is filled, the persons added on the new account will be deducted from the next bill of the previous account and will not have any effect on the new account before the respective meters are installed. The number of persons living in this property must be registered on your billing account. This information will be displayed on the right hand side of your electricity/water bill below the service address. This information will have an impact on the billing rates you will be paying, as different rates are applied depending on the number of persons living in a property. If the number of persons changes in the future, download the application form (H) from www.arms.com.mt and submit it at one of our customer contact center offices, send it by post or e-mail.

vii. It is recommended that recent readings from the meters related to the accounts where the persons, mentioned in section A(2), are being removed from, are provided so that resident benefits are distributed in a more accurate manner. For readings of other premises affected by the changes requested on this application, these must be provided on a form J for an updated bill and to be signed by the respective account holder.

Applikazzjoni għal servizz ġdid tal-elettriku u/jew tal-ilma

Application for new electricity and/or water services

A: ARMS Ltd. - P.O. Box 63, Marsa, MRS 1000, Malta
E: applications.arms@arms.com.mt T: 8007 2222 **Helpline**
W: www.arms.com.mt

Dejn

ix. Applikazzjoni minn persuna li jkollha dejn pendenti fuq xi kont tagħha ma tiġix ipproċessata.

Responsabbiltà għall-kont

x. L-applikant hu responsabbli li jhallas il-kontijiet mahruġa għal dan is-servizz, waqt li l-kont ikun f'ismu/isimha.

Responsabbiltà tal-applikant

xi. Is-servizz mitlub b'din l-applikazzjoni għandu jingħata skont leġislazzjoni pertinenti u mingħajr ebda preġudizzju għad-drittijiet ta' terzi. L-applikant jidhol responsabbli għall-eżattezza u l-verità talinformazzjoni pprovduta u kull ineżattezza għandha tkun suġġetta għallprovvedimenti tal-Liġijiet ta' Malta, u bħala riżultat, fost affarijiet oħra, jista' jkun hemm sospensjoni tas-servizz u/jew jittiehdu passi ġudizzjarji fil-Qorti. L-applikant jikkonferma li qed jifhem din id-dikjarazzjoni u l-konsegwenzi li ġgħorr magħha u jaqbel bis-sħiħ u bla riserva malkontenut tagħha.

L-installazzjoni tas-servizzi għandha tkun skont il-policies ta' Enemalta plc u tal-Korporazzjoni għas-Servizzi tal-Ilma. Applikazzjonijiet għal servizz ġdid 'il barra miż-żona tal-iżvilupp (ODZ) se jkunu meqjusa individwalment. Kull xogħol ta' trinek għandu jsir skont il-provvedimenti rilevanti tal-Ordni.

Għal raġunijiet tekniċi il-KSI tirriserva d-dritt li tillokalizza l-ispazju adegwat għall-installazzjoni tal-arloġ tal-ilma u l-Modulu RF.

Flasijiet addizzjonali

xii. It-talba għal dawn is-servizzi tista' tkun suġġetta għal stima speċifika, minbarra dik speċifikata għas-servizz, fejn jithallu miżati addizzjonali skont ir-Regolamenti fuq il-Provvista tal-Elettriku u r-Regolamenti dwar is-Servizzi tal-Ilma.

Kundizzjoni suspensiva

xiii. Din l-applikazzjoni qed tintlaqa' u tiġi pproċessata bil-kundizzjoni li ċ-Ċertifikat ta' Konformità se jinħareġ mill-Awtorità tal-Ippjanar. Jekk l-Awtorità tal-Ippjanar ma tohroġx dan iċ-Ċertifikat, din l-applikazzjoni tkun ikkunsidrata nulla u Enemalta plc, il-Korporazzjoni għas-Servizzi tal-Ilma u ARMS Ltd ma jkunu bl-ebda mod obbligati jipprovdu lill-applikant is-servizz li qed japplika għalih.

Kancellazzjoni

xiv. Kancellazzjoni tal-applikazzjoni tista' tkun soġġetta għal miżati amministrattivi.

Outstanding debts

ix. An application from a person who has outstanding debts on any other utility account will not be processed.

Responsibility for bills

x. The applicant is responsible for paying all bills issued for this service, while the account is in his/her name.

Responsibility of applicant

xi. The service requested in terms of this application shall be furnished in accordance to the pertinent legislation and without any prejudice to third party rights. The applicant is fully responsible for the accuracy and for the truthfulness of the information provided and any inaccuracy shall be dealt with according to the provisions of the Laws of Malta and may result, amongst others, in the suspension of the supply and/or in the institution of judicial proceedings. The applicant confirms that s/he understands this declaration and the consequences thereof and agrees entirely and without reservation with its contents.

The service installation shall be in accordance with Enemalta plc and Water Services Corporation policies. Applications for new service which fall outside development zone (ODZ) will be considered individually according to availability of supply. Any required trenching operations shall follow the relevant provisions of the DNO.

For technical reasons WSC reserves the right to locate the adequate space to install the water meter and RF Module.

Additional fee charges

xii. The request for this service may be subject to a specific quote, apart from the specified service charge, whereby additional fees will be charged in accordance to the Electricity Supply Regulations and Water Supply Regulations.

Condition precedent

xiii. This application is hereby being accepted and processed on the express condition that the required Compliance Certificate will be issued by the Planning Authority. In the event that the Planning Authority does not issue the said Compliance Certificate, this application shall be considered null and void and Enemalta plc, Water Services Corporation and ARMS Ltd shall be under no obligation to provide the applicant with the utility service being applied for.

Cancellation

xiv. Cancellation of this application may be subject to administrative fees.

Sezzjoni H - Awtorizzazzjoni għal hlas dirett (Is-sid il-ġdid tal-kont)

Section H - Direct Debit Mandate (New account holder)

Id-drittijiet tiegħek dwar il-mandat t'hawn taht huma spjegati f'dikjarazzjoni li tista' tingabar mill-bank tiegħek. Tista' timla din is-sezzjoni biex tibbenefika mill-aktar sistema ta' hlas ta' kontijiet komda u konvenjenti u biex tevita l-konsegwenzi ta' kontijiet mhux imħallsa, jew imħallsa tard. Jekk tagħzel din is-sistema ta' hlas u ma taqbilx ma' xi kont mibgħut lilek, xorta wahda tkun tista' titlob li jiġi kkalkulat mill-ġdid u jekk ikun xieraq tingħata lura l-hlas li jkun sar b'mod awtomatiku. Hlasijiet diretti attivi jistgħu jitwaqqfu billi timla formola Q.

Your rights regarding the below mandate are explained in a statement that you can obtain from your bank. You may complete this section to benefit from the most convenient method to pay for this service and to avoid the consequences of late or non-payment. If you opt for this payment method and you disagree with any of the bills sent to you, you may still request a recalculation, and where applicable, you will be refunded accordingly. Active direct debit may be cancelled by filling in form Q.

Termini u kundizzjonijiet ta' dan is-servizz jinstabu fil-paġna 9 ta' din il-formola. Il-partijiet immarkati b'(*) huma mandatorji. Terms and conditions of this service may be found on page 10. Fields marked with (*) are mandatory.

* **Detallji tal-kont tal-bank** / Bank account details

* **Numru tal-kont - IBAN (International Bank Account Number)** / Account Number - IBAN (International Bank Account Number)

Details * **SWIFT - BIC**

Isem tal-Kreditur

Name of

AUTOMATED REVENUE MANAGEMENT SERVICES LTD. (ARMS LTD.)

Numru tal-Kreditur

Creditor ID

MT50ZZZ994796004T

Isem tal-fond

Name of premises

GATTARD HOUSE, NATIONAL ROAD

Lokalità
Locality

BLATA L-BAJDA

Kodici Postali
Postcode

HMR 9010

Pajjiż
Country

MALTA

* **Tip ta' Pagament** / Type of Payment

Pagament rikurrenti
Recurrent payment

Pagament ta' darba
One-off payment

Jekk il-pagament rikurrenti hu għal ftehim temporanju (Mhix mandatorja) If recurrent payment is for temporary agreement (Optional)

Minn meta
Initial date

____ / ____ / ____
jj / dd

____ / ____ / ____
xx / mm

____ / ____ / ____
ssss / yyyy

Sa meta
End date

____ / ____ / ____
jj / dd

____ / ____ / ____
xx / mm

____ / ____ / ____
ssss / yyyy

Applikazzjoni għal servizz ġdid tal-elettriku u/jew tal-ilma

Application for new electricity and/or water services

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W: www.arms.com.mt

Privacy Notice

Your personal data will be processed for the purposes of providing you with electricity and/or water services. Accordingly, depending on the service/s concerned by your request in this application, please note that in this Notice “We”/“Us”/“Our” means:

- Both Enemalta plc and Water Services Corporation if your request concerns both electricity and water services; or
- Enemalta plc if your request concerns electricity service only; or
- Water Services Corporation if your request concerns water service only

Note that ARMS Ltd has been appointed as Our processor and therefore your information will also be processed by such entity on Our behalf.

How, what and why do we collect your data?

We regularly collect personal data as part of our utility services and legal obligations. The term “personal data” refers to all information which can render you personally identifiable, and We typically process personal data such as your name, surname, ID Card/Passport number and associated document number, address, contact number, contact e-mail, meter readings, billing information, account and meter number.

Irrespective of the manner that We have collected your personal data, We will only process such data for the purposes of the provision of electricity and/or water services and purposes which are inherently related thereto. We typically process your personal data on the basis of the following legal bases:

- Entering into and performing a contract;
- Our legitimate interests in terms of security and safety purposes, safeguarding of our rights through arbitration/legal proceedings and any other legitimate interests which we may have in relation to the services provided;
- Compliance with legal obligations imposed on Us; and
- Consent provided by yourself

There may be instances where We may also rely on a public interest in processing your data.

We may share your personal data with selected individuals within Our companies, on a need to know basis. Your personal data may also be shared to other third parties as explained in more detail in Our Privacy Notices at the links mentioned hereunder. We retain your personal data exclusively for the period in which We may lawfully retain your data, which period is normally 10 years from the date you cease to be Our client. You have certain rights in relation to your personal data including: right of access, right to erasure, right to object, right to data portability, right to rectification, right to restriction, right to withdraw your consent and right to be informed of the source.

Your rights in relation to your personal data are not absolute.

More information can be accessed in Our Privacy Notices, including on how to exercise your rights, which are accessible at:

- <https://arms.com.mt/en/privacy-notice> if your request in this application concerns both electricity and water services; and
- <https://www.enemalta.com.mt/uncategorised/privacy-notice-electricity-customers/> if your request in this application concerns electricity service only; and
- <http://www.wsc.com.mt/privacy-notice/> if your request in this application concerns water service only

You may contact Us or Our Data Protection Officer/s if you have any queries or complaints related to the processing of your personal data at the contact details below:

ARMS Ltd Contact number: 80072222 E-mail: customercare@arms.com.mt Address: ARMS Ltd Offices, Qormi Road, Luqa, LQA 9043.	ARMS Ltd Data Protection Officer Contact number: 22452725 E-mail: dpo.arms@arms.com.mt Address: ARMS Ltd Offices, Qormi Road, Luqa, LQA 9043.
Enemalta plc Contact number: 80072224 E-mail: customercare.em@enemalta.com.mt Address: Central Administration Offices, Church Wharf, Marsa, MRS 1000.	Enemalta plc Data Protection Officer Contact number: 22980583 E-mail: dpo.em@enemalta.com.mt Address: Central Administration Offices, Church Wharf, Marsa, MRS 1000.
Water Services Corporation Contact number: 80076400 E-mail: customercare@wsc.com.mt Address: Water Services Corporation, Qormi Road, Luqa, LQA 9043.	Water Services Corporation Data Protection Officer Contact number: 22443240 E-mail: dpo@wsc.com.mt Address: Water Services Corporation, Qormi Road, Luqa, LQA 9043.

You also have a right to lodge a complaint with the Office of the Information and Data Protection Commissioner in Malta (www.idpc.gov.mt). This notice may be updated at Our sole discretion. Amendments as a result of changes in applicable law or processing activities will be communicated to you prior to the commencement of the relevant processing activity.

Applicant's Declaration

I, the account holder, declare that the information provided is correct and that the address in Section A is the primary residence of the persons listed in Section B of this Form, and that I am willing to abide by all the conditions of the Electricity Connection and Supply Regulations (S.L. 545.41), the Electrical Installations Regulations (S.L. 545.24), the Water Supply Regulations (S.L. 545.03), and all other applicable laws, rules, and procedures.

I confirm that I have read and will comply, without reservation, with all the conditions listed in this form. I accept responsibility for the accuracy and truthfulness of the information provided and agree that any inaccuracies shall be subject to the terms of the applicable laws of Malta. As a result, among other things, I understand and accept that there may be suspension of the service and/or that the entities may exercise any legal or judicial action necessary to protect their interests at law.

I also declare that I have obtained the necessary consent and authorization to provide the company with the personal data of these individuals and to add them to the account.

In the case of minors, I also confirm that I am legally authorized to register the minor on the account. I declare that I am assuming full responsibility in this regard and agree and accept to hold harmless and indemnify the company in the event that I am not authorized to register the minor as indicated.

ARMS Ltd, Enemalta plc, and the Water Services Corporation reserve the right to terminate and revoke the granting of the service(s) in the applicant's name through this form if the information provided is incorrect and/or in the event of a dispute raised by third parties with a legitimate interest. I understand this declaration and the consequences arising from it, and I fully and unreservedly agree with its contents. I also confirm that I have read and understood the applicable Privacy Notice.

Applicant's signature

Date