



IMPORTANT NOTICE

PRIVACY NOTICE UPDATE

ARMS Ltd.
Gattard House, National Road,
Blata I-Bajda, Malta

www.smartutilities.com.mt

8007 2222

Dear Client,

In view of the upcoming General Data Protection Regulation - GDPR, Enemalta plc, Water Services Corporation and ARMS Ltd (hereinafter referred to as the entities) have come together to ensure compliance with the regulation and data protection laws while ensuring continuous protection of your personal data.

The GDPR will come into force on the 25th of May 2018 and therefore we are currently updating and publishing our Privacy Notice to make it easier for you to understand what information we collect, why we collect it and how we handle and protect your information.

We won't be changing the ways we use your personal information, but the revised Privacy Notice will provide you with additional details such as:

- your increased rights in relation to your personal information;
- the bases for processing;
- the contact details of relative data protection officers;
- the recipients of any personal data;
- retention periods; and
- your remedial rights.

The Privacy Notice will apply to any of the services offered by the entities.

The full Privacy Notice will come into effect as from the 25th of May 2018 and you will be able to view it either through the entities' respective portals which can be accessed on www.smartutilities.com.mt, www.enemalta.com.mt or www.wsc.com.mt, collect a copy from one of our branches or you may even ask us to provide a copy which we will mail to your postal address or send via your email address. The Privacy Notice will ensure that we continue to comply with privacy law and the GDPR, while protecting your personal data.

In order to help us further comply with privacy law, together with protecting your personal data, it is important that we have up to date and correct personal information. Therefore, the entities encourage you to update your personal details next time you log onto the respective web portals or call at one of our branches.

Should you have any queries, feel free to contact us on **8007 2222** or **customer@arms.com.mt**.

This letter is being sent by Enemalta plc and Water Services Corporation as joint controllers and by ARMS Ltd as their processor.

We thank you for your co-operation.